

Environment Scrutiny Bins roll out



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SUMMARY

In 40 working days we have achieved double what we expected

Delivered a total of 19,897 new garden waste bins

Collected a total of 25,621 of Green diamond bins

A movement of 45,518 bins has taken place in Middlesbrough

Garden waste subscriptions have reached 41% which is double what was assumed.

Income target has reached 790k

BIN ROLL OUT TIMELINE

March

- Council Approval
- System went LIVE to order bins
- Member briefing sessions held at Fountains Court
- Training took place for hub staff to assist our residents

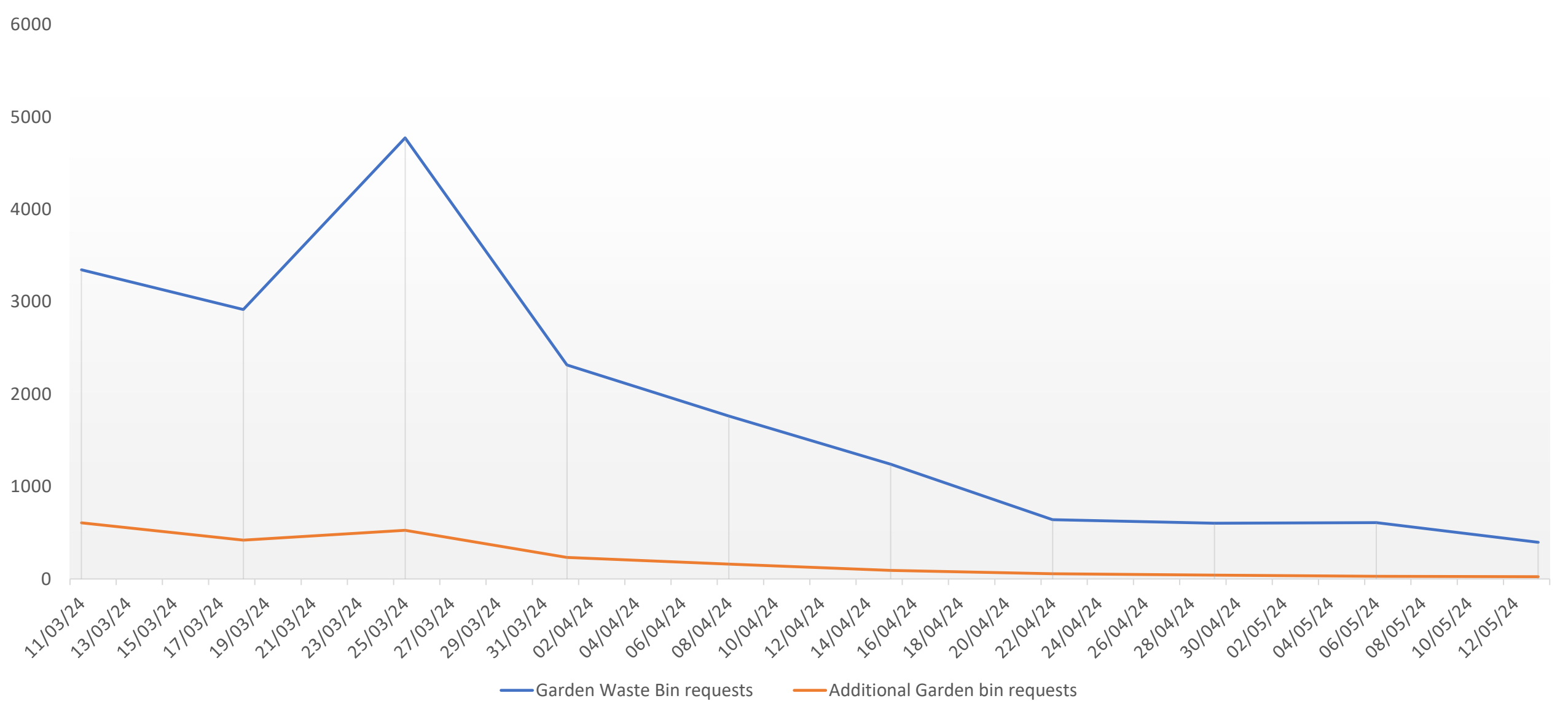
April

- Deliveries commenced for the New Garden waste bins
- Monday Green Bins Post
- Member briefing sessions held online
- New Garden Waste Subscription service commenced
- Collection of Green Diamond bins started
- Issues with the online Calendars were identified, resolved on 14th May.
- Initial request for additional bin order

May

- Press release, around 1,300 orders for bins were not fulfilled in time, these were delivered by 12th May.
- Order for an additional 12,000 Garden bins were ordered.
- The order for the bins started coming in from 8th May
- Mini Contact centre was set up at Resolution house

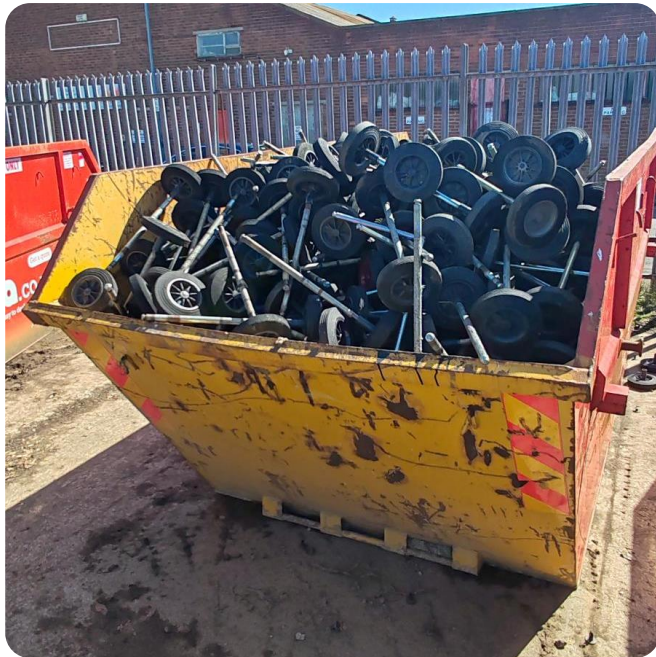
NEW GARDEN BINS REQUESTED



GARDEN BINS



- An assumption of 9,300 was used as a 20% uptake for the new garden subscription service (Based on other local authority year one uptake).
- We had 14000 brown bins in stock
- We have now reached 41% just over (20,000 bins including second bins)uptake which is double what was assumed at the beginning of the project
- An additional order for 12,000 bins were ordered due to the exceptional uptake in the service.
- Total income reached £790,800



COLLECTION OF GREEN DIAMOND BINS

- **Over 25K GREEN DIAMOND BINS HAVE BEEN COLLECTED AND REMOVED.**
- **BINS, WHEELS AND AXELS ARE BEING RECYCLED.**
- **THE COLLECTION SCHEDULE WAS PLANNED TO TAKE PLACE OVER A NINE WEEK PERIOD, THIS IS AHEAD OF SCHEDULE.**
- **A MOP UP COLLECTION WILL TAKE PLACE AS LONG AS THE SERVICE ARE AWARE OF WHRE, RESIDENTS CAN DO THIS BY RINGING THE CONTACT CENTRE ON 01642 726001 – SELECTING OPTION 1.**

Fortnightly Collection



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REFUSE ROLL OUT BINS

A total of 30,000 240ltr bins were purchased.

The assumption was based on 50% of households within Middlesbrough.

11,937 of 240ltr refuse bins have been ordered so far

A total of 494 requests for 140ltr bins have been purchased or approved following an assessment for additional capacity.

Commencement of deliveries for 240ltr bins will be from 3rd June

All bins being rolled out have a chip in which is scanned to an address, the asset data is kept centrally with the service.



<<sticker Address>>
<<sticker Address>>
<<sticker Address>>
<<sticker Address>>
<<sticker Address>>

<<group detail>>



<<sequence
number>>

<<permit reference number>>

<<permitld>>

This is what all residents who have requested a larger 240ltr bin will get delivered in the post. This sticker is to place on their current 140ltr bin.

Bin Transfer Sticker

Please place this sticker on the lid of your existing refuse bin before you place it out for collection. This sticker is to notify the crews that your existing refuse bin is being replaced with a larger one.

Authorised Additional Bin



Subscription Address

<<Permit Address>>
<<Permit Address>>
<<Permit Address>>
<<Permit Address>>
<<Permit Address>>

<<group detail>>



<<sequence
number>>

<<permit reference number>>

<<permitId>>

Additional Capacity Refuse Bin

2024 to 2026

Valid until 31st March 2026



This sticker is for residents that have purchased an additional 140ltr bin or have been approved at the assessment stage for an additional bin

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